

PRESS RELEASE

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CONTACT:

Patti Sullivan-Howd
Western Illinois Regional Council
Phone: 309-837-3941
Fax: 309-836-3640
Email: wirc@wirpc.org
Web site: <http://www.wirpc.org>

MCPT Adds Saturday Hours to its Demand Response Service

Macomb, Illinois, August 19, 2009— In its continuing effort to provide a high level of service to the public, McDonough County Public Transportation (MCPT) recently announced the addition of Saturday morning hours to its Demand Response Public Transportation Service in Macomb and McDonough County. Saturday morning service will begin on September 12, 2009 and will be available from 7:00 am to 1:00 pm. “By adding these additional Saturday hours, we hope to serve more people who need demand response public transportation,” said MCPT Director Gary Ziegler.

Demand response service is available to the general public, disabled and senior citizens. This service is either door-to-door or curb-to-curb, depending on the needs of the passenger. MCPT drivers are responsible for assisting passengers from door-to-door, especially frail and disabled passengers. Drivers are not allowed to go beyond the threshold of a passenger’s residence or beyond the lobby of apartment or office buildings. Drivers will assist disabled and senior passengers in going up and down steps and ramps when it is determined by the drivers to be safe for both the passengers and the drivers. MCPT drivers will assist disabled and senior passengers in loading and unloading up to six regular size grocery or shopping bag weighing not more than 20 pounds per bag. MCPT will also provide service to personal care attendants and companions traveling with eligible riders.

Service is also available Monday through Friday, 6:00 am to 6:00 pm, as well as on Saturday. Call MCPT’s Central Dispatch at 837-7433 to schedule a ride. Rides must be scheduled at least one day in advance. A \$4.00 service charge, in addition to the regular fare, will be assessed for same day service if rides are not scheduled in advance. The Central Dispatch Center will only handle same day requests and will-calls on Saturday mornings and will not schedule rides for other days. Rides must be scheduled no later than Friday at 5:30 pm for Monday service. No out-of-county service will be available on Saturday.

For more details regarding scheduling procedures and fares, call 837-7433.

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